


# — USER OBSERVATION



<b>1</b> Place Where has it taken place? Duration When and how long did it take? People Who and which task were observed?	<b>Description of the situation</b> In which context did the observation occur?
<b>2</b> <b>Observations</b> Accurate description of what happened. 	<b>Comments and interpretations</b> Interpret the behavioral patterns.
<b>3</b> <b>Comments from the team</b> Change the observation of other observers and discuss the differences.	<b>4</b>
<b>5</b> <b>Findings</b> Drive conclusions and gather insights. What were surprising observations? What can we learn from it?	